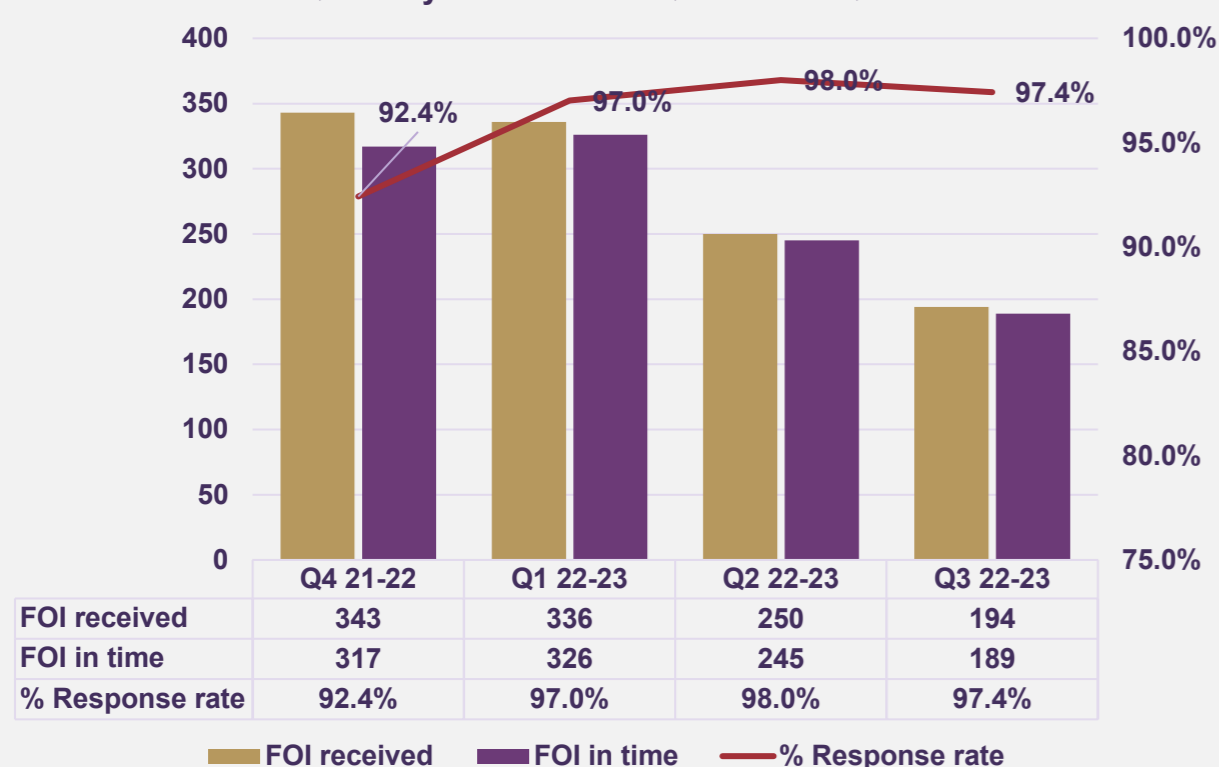


Information Governance

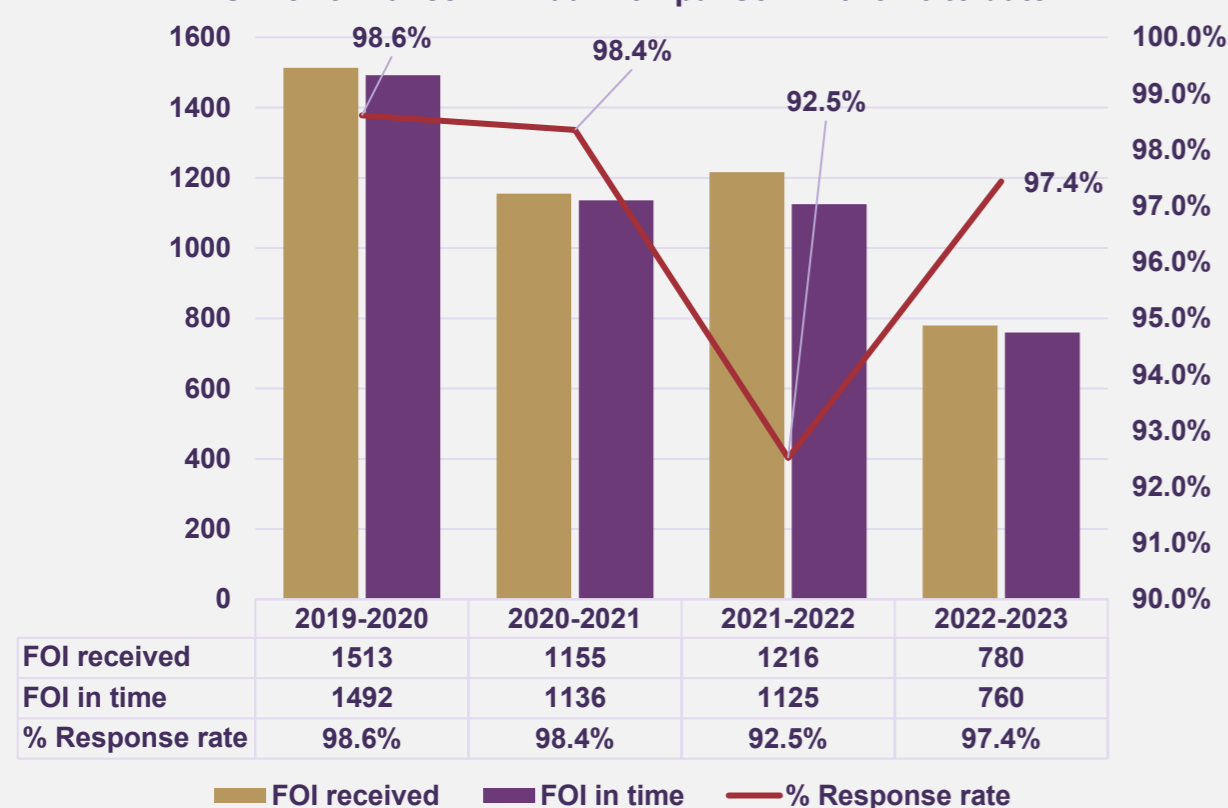
April 2022- November 2022

Freedom of Information

FOI Quarterly Performance Q4 21-22 to Q3 22-23



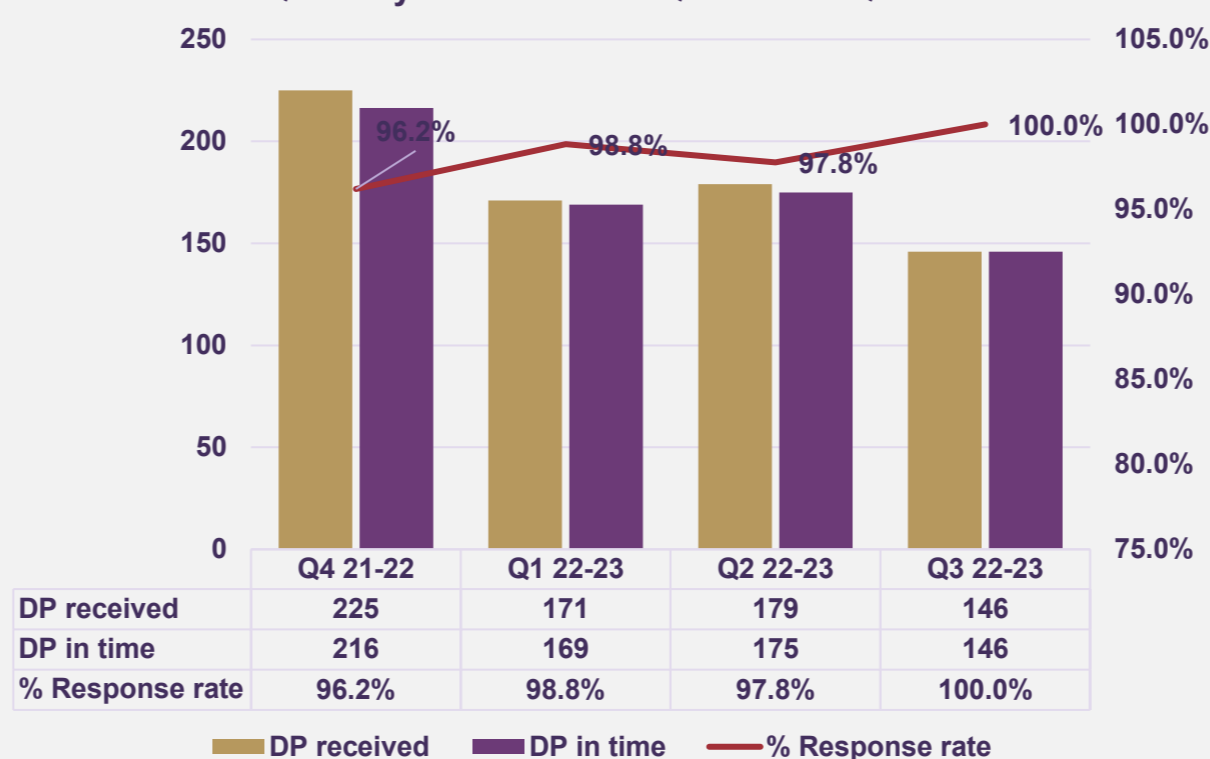
FOI Performance - Annual Comparison - 2019/20 to date



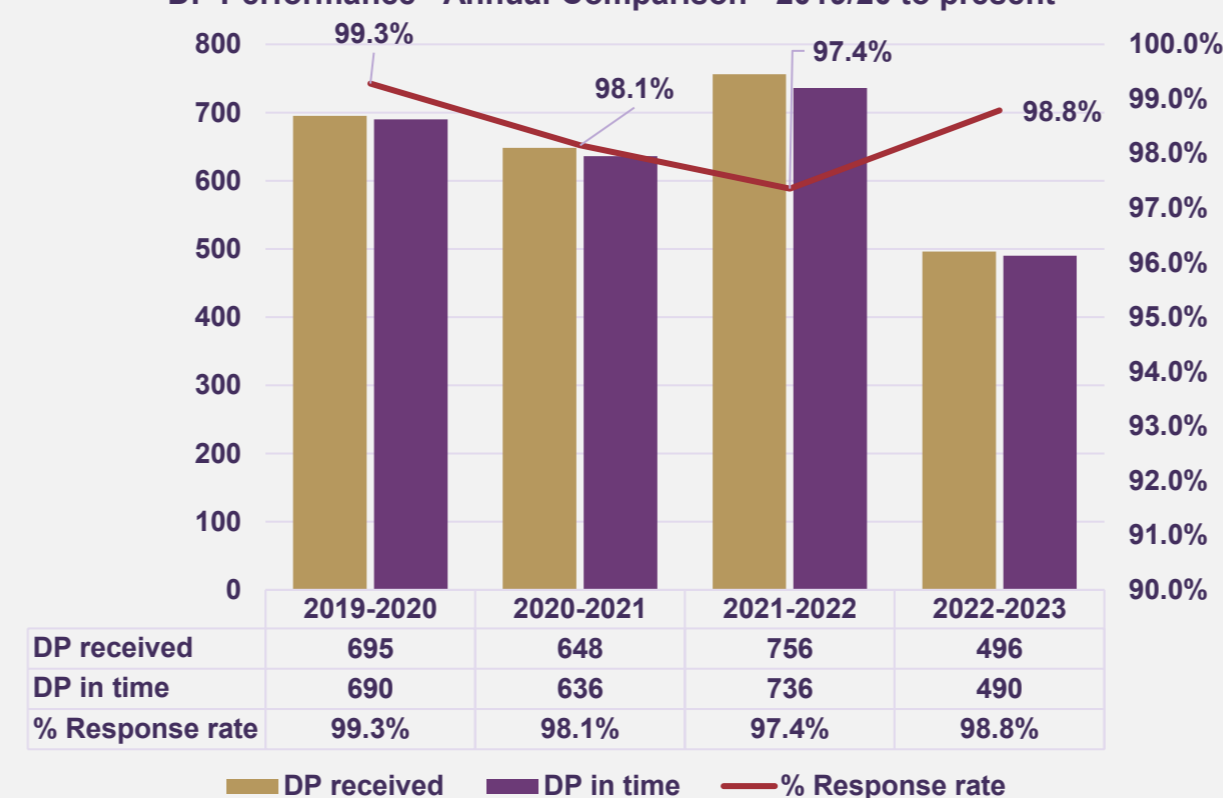
Performance has improved for the period in comparison to the figures at this point last year. The Council continues to exceed the 90% target response rate set by the regulatory authority the ICO. Projected volumes appear to be lower than the previous years - reason unknown.

Data Protection

DP Quarterly Performance - Q4 21-22 to Q3 22-23



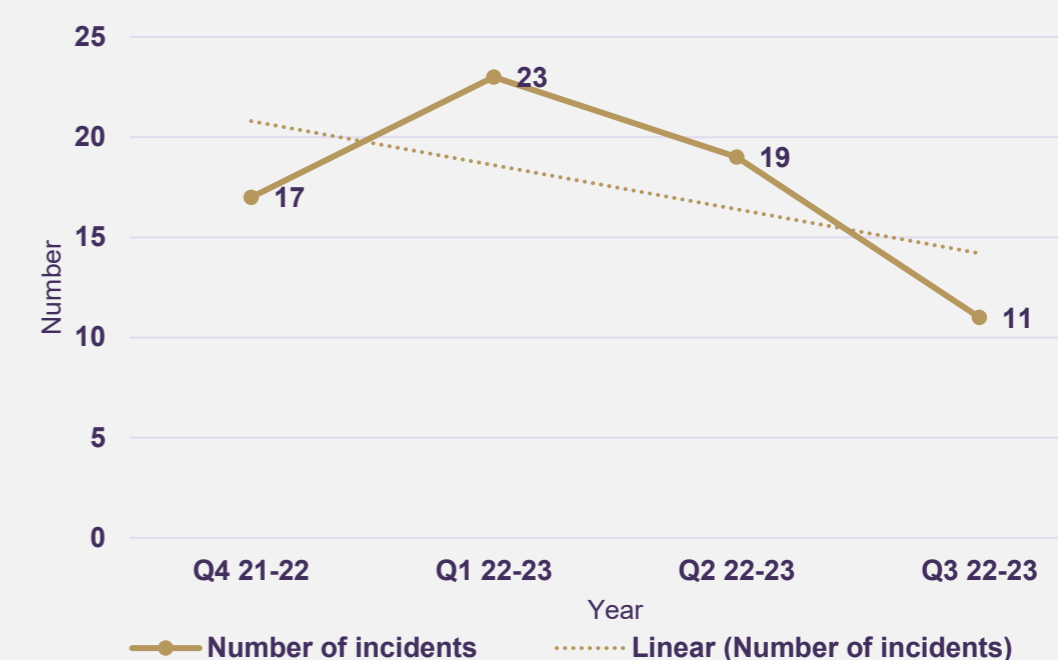
DP Performance - Annual Comparison - 2019/20 to present



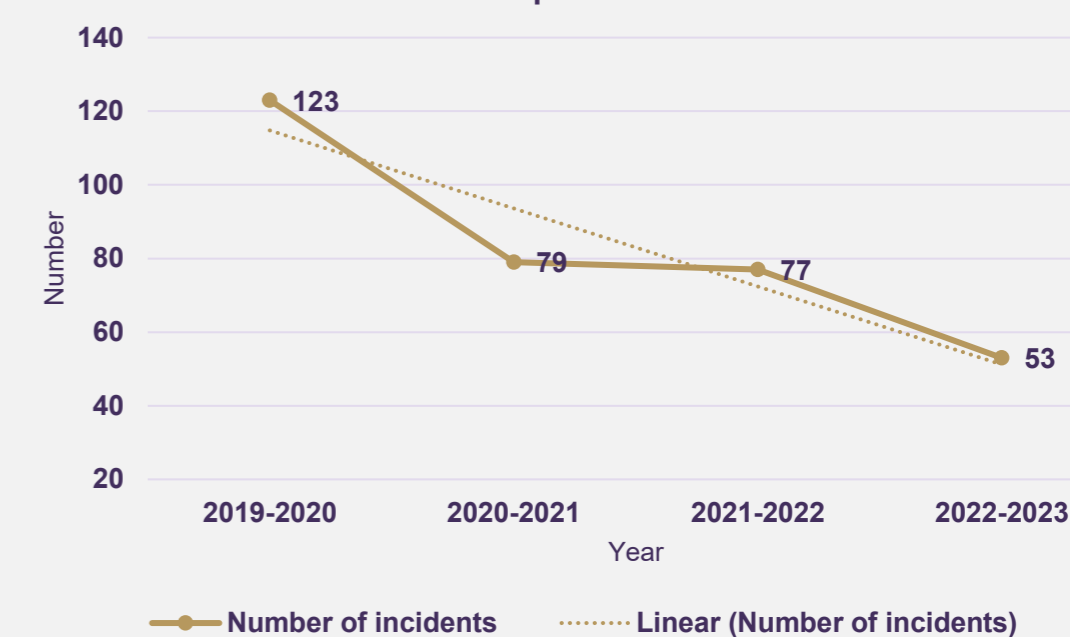
Performance has improved for the period in comparison with the figures at this point last year. For Q3, as at November 22, all requests have been answered within time. Disclosure requests received from other professional bodies (Police, other LAs) continue make up the bulk of requests received. Predicted volumes on the whole appear to be lower than the previous year.

Information Incidents

Number of incidents - Quarterly performance Q4 21-21to Q3 22-23



Number of incidents to Annual Comparison 2019-20 to present



The volumes of incidents reported this year are comparable with the previous year, but are still reduced from those seen pre-pandemic levels. The largest category of breaches occurring continues to be emails or post sent to the wrong recipient. Two cases were of high enough risk to be reported to the ICO.